

WHY DOES MY ADDRESS SAY A DIFFERENT CITY?



Mailing addresses are based on how the **United States Postal Service (USPS)** delivers mail—not city limits. This can be confusing, but it's completely normal!



HOW ADDRESSES ARE ASSIGNED

LOCAL GOVERNMENT (City/County)



Address Number

We assign address numbers to each property.



Street Name

We name and maintain city streets.



Address Assignment for New Development

We assign addresses for new buildings and lots.



Emergency Services (911)

Your address is used by emergency services to find your location.



USPS (POST OFFICE)



ZIP Code

ZIP Codes are assigned by the USPS and are not based on city boundaries.



Mailing City Name & Delivery Routes

The USPS determines the mailing city name (such as Rapid City) and the routes used to deliver mail.



Mail Delivery Routes

The USPS creates and maintains delivery routes based on the most efficient way to deliver mail.



IMPORTANT TO KNOW

- ✔ Your physical location may be in one city (e.g., Box Elder).
- ✔ Your mailing address may show another (e.g., Rapid City).
- ✔ This is based on postal delivery routes—**NOT** city boundaries.

DOES THIS AFFECT SERVICES?

- ✔ Does **NOT** affect city utilities, permits, inspections, or taxes
- ✔ Does **NOT** change your property location or jurisdiction
- ✔ Does **NOT** affect voter registration or where you vote
- ✔ Only affects how mail is delivered



Voting and other government services are based on your physical address, not your mailing city or ZIP code.

USPS TOOLS YOU CAN USE



FIND ZIP CODES

<https://tools.usps.com/zip-code-lookup.htm>

A great tool for finding ZIP codes.



VERIFY MAIL ROUTES (EDDM TOOL)

<https://eddm.usps.com/eddm/select-routes.htm>

- Enter a ZIP code to see the routes associated with it.
- Helpful for verifying delivery areas.



STILL HAVING MAIL ISSUES?

If you are experiencing mail delivery problems (delays, missing mail, incorrect delivery), please contact your local post office.



BOX ELDER POST OFFICE

605-923-2484
511 N. Ellsworth Rd
Box Elder, SD 57719